



## Data privacy policy

This document affects the data processing performed on all platforms and tools developed by Comparador Funerario, S.L. (hereinafter COFUNE)

The request for a funeral service providing personal data implies the express acceptance of our Privacy Policy. This document regulates the treatment of the personal information of our users, and the implemented security measures that prevent access, modification or elimination of our files by unauthorized persons.

This treatment will be governed by the provisions of the General Regulation for the Protection of Data of the EU 2016/679 of the European Parliament and of the Council, of April 27, 2016, regarding the protection of natural persons with regard to the treatment of personal data and the free circulation of these data and repealing Directive 95/46 / EC (General Data Protection Regulation) (Relevant text for the purposes of the EEE).

### COLLECTED DATA

Among the information collected by COFUNE is:

- Personal information such as your name, surnames, contact telephone number and email address.
- Session cookie (when logging into the system, we will record a cookie on your computer in order to keep the access open, without going to be treated differently or to maintain it once the session is closed). This cookie does not include any type of personal data and if you wish you can configure your browser to eliminate this type of trace.

### HOW WE USE YOUR DATA

**COFUNE only collects those data that are necessary to offer the services requested by you.**

In the case of users who access the comparator to request a funeral service their data can be used to:

Notify the service company that offers the requested service so that it has the necessary contact information to provide the service.

Request the assessment of the service provided, as well as being able to contact the user in case of needing any data more related to the provision of the service.

In no case will your data be used to send commercial information.

In the case of companies providing funeral services, their data can be used to:

Submission of informative communications referring to data necessary for access to its control panel, for the notification of service requests and for the subsequent evaluation thereof, as well as other types of communications strictly limited to the services offered by this comparator, as well as as billing for services rendered and related processes

The provider expressly informs and guarantees users that their personal data will not be transferred in any case to third companies (except for the one to which said user has requested the provision), and that whenever there was to be some kind of transfer of personal data, previously, express consent, informed, and unequivocal by the holders.

All data requested through the website are mandatory, as they are necessary for the provision of an optimal service to the user. In case all the data are not provided, the provider does not guarantee that the information and services provided are completely adjusted to their needs.

## **CONSERVATION OF YOUR DATA**

The personal data provided will be kept as long as the deletion is not requested by the interested party. After requesting a service, the data will be maintained for 8 years, in application of the Civil Code and tax regulations.

## **EXTERNAL TREATMENT**

COFUNE does not transfer data from its users to third parties (with the exception of the one to which the user has requested the benefit) except for legal obligation.

In the event that the service request has been made through a commercial agent, the data will be accessible to said agent. The user has the possibility to block the access of the commercial agent.

The computer subsystems for data storage and call transmission used by COFUNE. they can be subcontracted to companies providing computer services located in Europe or the United States, and therefore subject to the data protection regulations of the corresponding legislations in each case and time.

## **SECURITY**

The provider has adopted all the necessary technical and organizational measures to guarantee the security and integrity of the personal data that it treats, as well as to avoid its loss, alteration and / or access by unauthorized third parties.

The website uses information security techniques generally accepted in the industry, such as firewalls, access control procedures and cryptographic mechanisms, all with the aim of preventing unauthorized access to data. To achieve these ends, the user / client accepts that the provider obtains data for the purposes of the corresponding authentication of the access controls.

## **TRANSPARENCY, SECURITY AND RIGHTS**

Anyone has the right to obtain confirmation on whether COFUNE performs any treatment of their personal data. If so, you can access this data, edit it, and ask to be transferred quickly.

The provider guarantees in any case to the user the exercise of the rights of access, rectification, cancellation, information and opposition, in the terms provided in the current legislation. Therefore, in accordance with the provisions of Organic Law 15/1999, on the Protection of Personal Data (LOPD), you may exercise your rights by sending an express request, together with a copy of your ID, through [lopd@cofune.com](mailto:lopd@cofune.com)

In certain circumstances, interested parties may request the limitation of the processing of their data, oppose such treatment, or request that their data be deleted, in which case they will only be retained for the exercise or defense of claims, or for compelling legitimate reasons.

IF you detect a possible data protection violation, please notify this immediately through [lopd@cofune.com](mailto:lopd@cofune.com)

## **RESPONSIBLE FOR DATA PROCESSING**

In accordance with the provisions of **Law 15/1999, Protection of Personal Data (LOPD)** and its implementing regulations, the manager of the website, in compliance with the provisions of art. 5 and 6 the LOPD, inform all users of the website will provide or provide personal data, these will be incorporated into an automated file that is duly registered with the Spanish Data Protection Agency registration number **2152881133**.

**Business name:** Comparador Funerario, S.L.

**Product name:** Cofune

**Head office:** C/ Doctor Simarro, 1-D pta. 6 – Xativa (Valencia)

**CIF / NIF:** B-98756679

**Email:** [comparador@cofune.com](mailto:comparador@cofune.com)

**Phone:** 96 000 15 85

**Registered in the Mercantile Resgistry of Valencia.** T 9997, L 7279, F 121, S 8, H V 166518, I/A 1 ( 7.08.15)

**Domain name:** [www.cofune.com](http://www.cofune.com)